

Organization: Warren County Free Clinic

County: Warren**Address:** 546 W. Ridgeway St.

Warrenton, N.C. 27589

Phone: 252-257-1904**Website:** <http://www.warrencountyfreeclinic.org/>**Project:** Patient Tracking Software**Additional counties served:** Vance*****Below are excerpts from their final report*****

About the Project: This grant funded the purchase and data transition from a “homegrown” excel spreadsheet to the web-based Rx Assist Plus Patient Tracking software. Funds from this grant were used for the software purchase, computer repair/upgrade, technical assistance to learn the program, and data entry to transfer data to the new system. More detailed information (including diagnoses, medications, labs, referrals, etc.) that has been added from individual patient charts is about 50% completed.

Having this additional data allows the Clinic to better monitor the patient's health status (including improved health outcomes, identify patients who need additional care management services, and provides improved data for funders). For example, the Clinic and Maria Parham Hospital are collaborating on a grant to provide care management services for persons with chronic disease (who use the hospital's emergency department). We will be able to track the progress of these patients through our software. Because our software is web-based we will also have the option of having the hospital ED social worker have access to joint patient data.

Successes: The impact of this project is only beginning. The data we can pull from this system will help us to design improved ways to help patients obtain better health outcomes. Also this system is more secure (by HIPAA standards) while still allowing us access from any computer. We have no more carrying sensitive patient data from computer to computer on a flash drive. In short, this project has given us secure, HIPAA compliant patient tracking; a means to monitor and improve disease management and positive health outcomes; invited collaboration with our local nonprofit medical center; and provided a more accurate means to gather more accurate data for additional funding.

